

SPECIFIC TERMS: UNI5G Postpaid for Consumer

1. GENERAL

This is our Specific Terms for Postpaid Mobile Service and it is incorporated and forms part of the **Consumer Terms and Conditions for Postpaid Mobile Service** (“Consumer T&C”). All the capitalized words in the Specific Terms will have the same meaning ascribed in the Consumer T&C.

These are some of our limitation you should be aware of:-

USAGE LIMITATION ON OUR POSTPAID MOBILE INTERNET DATA:-

- PEER TO PEER TRAFFIC: POSTPAID MOBILE INTERNET DATA IS CAPPED AT 64kbps.
- VIDEO STREAMING WILL BASED ON THE SPEED. (IF YOU GET 5mbps SPEED AND WILL EXPERIENCE HD STREAMING QUALITY).
- OUR POSTPAID MOBILE SERVICE ALLOWS YOU TO USE VOICE AND MOBILE INTERNET DATA ON YOUR MOBILE PHONE. HOWEVER, IT COMES WITH A LIMITED TETHERING SERVICE.
- THE LINE MAY BE SUSPENDED UPON USAGE EXCEEDING 2000 VOICE MINUTES
- EACH VOICE CALL DURATION WILL LAST ONLY TO A MAXIMUM 120 MINUTES, AFTER WHICH IT WILL BE AUTOMATICALLY DISCONNECTED.

2. OUR PLAN

For further information, please refer below:

Details	UNI5G Postpaid 39	UNI5G Postpaid 65	UNI5G Postpaid 89	UNI5G Postpaid Supplementary 39
Monthly Commitment	RM39	RM 65 55	RM89	RM39
Data Quota (5G & 4G)	30GB	60GB/ Unlimited*	Unlimited	Share from Principal Allocation
FREE Monthly Hotspot	10GB			
Voice Call	Unlimited			
SMS (all network)	RM0.15 per SMS			
Credit Limit	RM140	RM200	RM320	140
Upfront Payment	RM39	RM55	RM89	RM39
Supplementary Line	NA	NA	Up to maximum 5 lines	NA
Device Offer	NA	NA	Yes	NA
Contract	No contract	No contract	24 months (only if purchased with a device)	NA

Note:

1. UNI5G Postpaid 89, Supplementary 39 and device add-on are available on the 17 of May 2023.
2. Sign up UNI5G Postpaid 65 from 17 Feb until further notice and enjoy RM10 discount every month where you will only pay RM55/month throughout your subscription period.
3. Existing Unifi Mobile customers with good payment record are entitled for the waiver of upfront payment when subscribing to additional postpaid lines.
4. For UNI5G Postpaid 39 and 65 plan, after reaching the data limit, the speed will be throttled to 512Kbps.
5. *Get Unlimited 5G+4G data for 12 months if you subscribe to Unifi Home Broadband. Visit <https://unifi.com.my/anytimeanywhere> for more details.

For the avoidance of doubt, this Plan is not limited to existing Consumer of Telekom Malaysia Berhad and TM Technology Services Sdn Bhd.

3. ROAMING

Our voice and mobile internet data services plan we are giving you is exclusively for your use in our home country only and does not apply when you are Roaming. If you are Roaming, please check out the rates at <https://home.unifi.com.my/personal/mobile/roaming>

4. INTERNATIONAL DIRECT CALLING (IDD)

Our voice and mobile internet data services plan does not include any IDD calls made by you. If you wish to make any IDD calls, please check out the rates at <https://home.unifi.com.my/personal/mobile/international-direct-dial>

5. TETHERING FEATURE AND PASS

Our Postpaid Mobile Service allows tethering of mobile internet data as provided in your chosen Plan. For more information, please refer to selfcare.unifi

6. EXCEED QUOTA

For data, once subscribed data quota depletes, you may choose to purchase Add-On data from selfcare.unifi to enjoy high-speed internet. Otherwise, you may still enjoy reduced speed data browsing with no additional charges. For SMS is charged at pay-as-you-use rate of RM0.15/SMS.

7. DIRECT CARRIER BILLING (DCB)

Our mobile postpaid direct carrier billing service will be available 120 days after the date of activation of your mobile service. For more information, please visit our website at the following URL address: <https://home.unifi.com.my/personal/mobile/pay-with-unifi-mobile>



8. DEVICES

Our devices can be added only to the UNI5G Postpaid 89 plan.

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